



## **DES MOINES INTERNATIONAL AIRPORT TARMAC DELAY CONTINGENCY PLAN**

The Des Moines International Airport has prepared this Emergency Contingency Plan pursuant to §42301 of the FAA Modernization and Reform Act of 2012. Questions regarding this plan can be directed to Jeremy Owings at [jaowings@dsmairport.com](mailto:jaowings@dsmairport.com). The Des Moines International Airport is filing this plan with the Department of Transportation because (1) it is a commercial airport or (2) this airport may be used by an air carrier described in USC 42301(a)(1) for diversions.

This plan describes how, following excessive tarmac delays and to the extent practicable, the Des Moines International Airport will:

- Provide for the deplanement of passengers;
- Provide for the sharing of facilities and make gates available at the airport; and
- Provide a sterile area following excessive tarmac delays for passengers who have not yet cleared United States Customs & Border Protection (CBP).

The Des Moines International Airport does not have international passenger processing facilities. To the extent practicable, we will coordinate with local United States Customs and Border Protection (CBP) and law enforcement officials to identify suitable areas and procedures for establishing a temporary sterile area into which international passengers on diverted aircraft who have not yet been cleared by the CBP Port Director can be deplaned following excessive tarmac delays.

### **Airport Information**

Des Moines International Airport  
Jeremy Owings, Airport Operations & Security Manager  
515-256-5010  
[jaowings@dsmairport.com](mailto:jaowings@dsmairport.com)  
May 1, 2017  
Small Hub



## **Contact Information**

In the event of diversion or other irregular operations events, aircraft operators should contact the on-duty Airport Operations Supervisor at 515-256-5000 for assistance.

## **Plan to Provide for the Deplanement of Passengers Following Excessive Tarmac Delays**

The Des Moines International Airport does not own or operate any of the equipment needed to safely deplane passengers from air carrier aircraft and is, therefore, unable on its own to provide for the deplanement of passengers. Additionally, airport personnel are not trained to assist in the deplanement of passengers using equipment owned or operated by air carriers or contract service providers. However, we have requested that each airline, ground handler and FBO operation on the airport provide us with a list of the equipment and resources they have for deplaning passengers and contact information. We will provide this inventory and contact information to airlines as soon as practicable after receiving requests from such airlines experiencing excessive tarmac delays at the contact number listed above.

## **Plan to Provide for the Sharing of Facilities and Make Gates Available in an Emergency**

The gates at Des Moines International Airport are under common use gate leases to air carriers and are controlled by the airport. Additionally, 12 gates at Des Moines International Airport are preferentially assigned to air carriers and are fully controlled by the airport. We will direct our common use gate lessees, permittees or users to make gates available to an air carrier seeking to deplane at a gate, to the maximum extent practicable. If additional gates are needed, we will direct tenant air carriers to make preferential use gates and other facilities available to an air carrier seeking to deplane at a gate, during those time periods when the tenant airline is not using, or not scheduled to use, the gate, to the maximum extent practicable.

## **Plan to Provide a Sterile Area for Passengers Who Have Not Cleared United States Customs and Border Protection**

Des Moines International Airport does not have international passenger processing facilities. We will coordinate with local CBP and law enforcement officials to identify suitable areas and procedures for establishing a temporary sterile area into which international passengers on diverted aircraft who have not yet cleared United States Custom and Border Protection can be deplaned. Once these efforts are complete, we will coordinate with local CBP officials to develop procedures that will allow international passengers who have not yet cleared United States Customs and Border Protection to be deplaned into these sterile areas to the extent practicable.

## **Public Access to the Emergency Contingency Plan**

Des Moines International Airport will post this Emergency Contingency Plan in a conspicuous location on the Airport's website. The Des Moines International Airport's website is at: [www.dsmairport.com](http://www.dsmairport.com).