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## **Passenger Growth Continues at the DSM Airport**

*The Des Moines International Airport installs new kiosks amid repeated increases in passenger traffic*

**Des Moines, Iowa (July 10, 2019):** The trend continues as the Des Moines International Airport reports an 8.4% year-to-date increase in passenger travel bringing passenger counts to 1,453,977 for the year. There were 265,609 passengers traveling through the Des Moines Airport in June 2019 staying with the trend of over 200,000 total passengers each month. This year's total passenger count contributes to a rate of growth that is more than double the projected 3% and well ahead of the national average.

"The strong economy supports the increases in passenger travel," said Kevin Foley, Des Moines Airport Authority Executive Director. "As we grow, we are taking steps to ease capacity constraints while also identifying ways to elevate the customer experience."

One way the Des Moines Airport is easing the capacity burden felt by travelers is the addition of 34 new ticketing kiosks that are replacing outdated equipment. The new kiosks have upgraded technology for a swifter ticketing process; the kiosks also give airlines the opportunity to offer self-bag tagging to their customers opting to check luggage.

"Investing in the kiosks was necessary to continue operating efficiently," said Kevin Foley. "We can't add space to our existing terminal, so this is one way to process passengers quickly to mitigate congestion at the ticket counters."

American Airlines along with United Airlines, who serviced 55% of the passenger traffic in June, have begun using the self-bag tagging option at the Des Moines International Airport. The four other carriers have the opportunity to add the feature at any time. The kiosks are user-friendly and fast which will improve the passenger experience at check-in while addressing congestion issues.



**About the Des Moines Airport Authority**

The Des Moines Airport Authority is an independent entity that oversees the operations and maintenance of the Des Moines International Airport. The Airport Authority works to improve the quality of air service and make air travel to and from Des Moines more convenient and pleasurable. For more information, visit [www.dsmairport.com](http://www.dsmairport.com) and follow [@dsmairport](https://twitter.com/dsmairport) on Twitter and [DSM International Airport](https://www.facebook.com/DSMInternationalAirport) on Facebook.

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